



Aug-12-04 04:11pm From-PILLSBURY WINTHROP LLP SV V#1WB

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T-313 P.002/003 F-440

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7590 06/28/2004

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Bobbie Jutras

(Depositor's name)

Bobbie Jutras

(Signature)

August 12, 2004

(Date)

APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
09/753,341	12/29/2000	Peter A. Huboi	061473 0270159	8400

TITLE OF INVENTION: METHOD AND APPARATUS FOR PROVIDING USER SPECIFIC WEB-BASED HELP IN A DISTRIBUTED SYSTEM ENVIRONMENT

APPLN. TYPE	SMALL ENTITY	ISSUE FEE	PUBLICATION FEE	TOTAL FEE(S) DUE	DATE DUE
nonprovisional	NO	\$1330	\$0	\$1330	09/28/2004

EXAMINER	ART UNIT	CLASS-SUBCLASS
VU, THONG H	2142	709-203000

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NORTEL NETWORKS LIMITED

Montreal, Quebec, CANADA

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Mark J. Danielson, Reg. No. 40,580 Aug. 12, 2004

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